



Nagoya Regional Immigration Services Bureau has started a consultation service for supporting foreigners residing in Japan:
“Foreign Residents Assistance Team” (FRAT)

Nagoya Regional Immigration Services Bureau staff provide consultation and support to foreigners residing in Japan.



I divorced my husband, who is a Japanese national. I heard that I have to leave Japan due to my visa status. What do I have to do in order to continue to live in Japan?



I lost my job due to the COVID-19 pandemic and cannot find a new job. What will happen to my visa status?



We will help you solve your problem considering your visa status.

○ Location

Nagoya Regional Immigration Services Bureau 1F
 (General Information Center for Foreign Residents)
 5-18, Shoho-cho, Minato-ku, Nagoya City, Aichi Prefecture
 (1 min. walk from Kohoku Station on Aonami Line)

○ Hours (★Appointment only)

Monday to Friday 8:30 to 16:00.
 * Except 12:00 to 13:00.
 * Except national holidays



○ How to make an appointment

For the moment, we are receiving appointment requests by telephone. Our phone number will change on March 1, 2022. From March 1, 2022, our phone number will be:

☎0570-052259▶1#▶0#▶140#

(Appointments by telephone are in Japanese only as we have not prepared a multilingual service yet.)

Please tell us the following when making an appointment.

- Requested date and time
- Your name
- Your contact information
- Nationality
- Visa status
- Period of stay in Japan
- Residence Card number
- Whether you need an interpreter or not
- Language if you need an interpreter
- What you want to consult us about

*You don't have to tell us anything you don't want to